



Dear Community Leader:

The COVID-19 pandemic is changing the way we nonprofits are doing our everyday work. As safety net providers we are called upon daily to meet the needs of this nation's most disenfranchised communities. We do it with love, compassion and at great expense to ourselves and our families. We do it because we understand the needs of our communities and we believe it is our responsibility to meet those needs. This pandemic has forced us to reframe the way we do our work, to do more than we normally do and has challenged our organizations' staff and financial resources. But know that we are in this together.

At Urban, we believe that it is our responsibility to ensure that our community thrives and that we extend a hand to groups who may falter as a result of this pandemic. For this reason, we will send you information about how COVID-19 is impacting our community and our work and information on resources that are available to help nonprofits sustain themselves during this trying time. We will get through this.

Stay Safe,

Paloma Hernandez
President & CEO



Bronx-Based Mobile Testing Center

The Bronx now has a mobile testing center located in Co-Op City, at the Bay Plaza AMC Theater parking lot at 2210 Bartow Avenue. The site will prioritize tests for individuals that are among the highest risk population. Residents who want to be tested must make an appointment by calling **(888) 364-3065**. There will be no walk-ins allowed and all patients must be in a vehicle. The center is open **Monday - Sunday, 8am - 6pm**.

Listed below are several resources, which include links to websites of trusted organizations, with current information. If you have questions about the coronavirus, call the **New York State Coronavirus hotline – 1-888-364-3065** – and speak with a public health expert in your preferred language.

The following websites have language translations:

[New York City Department of Health and Mental Hygiene](#)

[World Health Organization - International Summary](#)

[Centers for Disease Control and Prevention](#)

[New York State Department of Health](#)



El Nuevo San Juan Health Center

In response to the coronavirus, we have changed how you can enter El Nuevo San Juan Health Center, our main site. This new process helps to contain potential exposure to staff and patients.

1. Before entering both 1065 Southern Boulevard and 1054 Simpson Street, patients will be asked by associates if they have a fever, a cough, or difficulty in breathing.
2. Patient and/or any person(s) accompanying them that responds yes to any of those symptoms will be directed to 1054 that serves as our urgent center for respiratory symptoms.
3. Patients that have no respiratory symptoms will be permitted to enter through 1065.

Hours of Operation

Horario

Bronx

El Nuevo San Juan Health Center

Monday - Saturday 8AM to 5PM

Bella Vista Health Center

Bella Vista Community Health Center

Monday - Friday 8AM to 5PM



Providing Care for Healthier Lives

Saturday Closed

Plaza del Castillo Community Health Center
Adolescent Health/Wellness Center
Peninsula Community Health Center
Boricua Community Health Center

Monday - Friday 9AM to 5PM

Saturday Closed

St. Lawrence Community Health Center

Monday - Friday 9AM to 5PM

Saturday 9AM to 1PM

VIDA Guidance Center:

Monday - Thursday 9AM to 8PM

Friday 9AM to 5PM

Saturday 9AM to 2PM

WIC Program (953 Southern Boulevard)

Monday - Thursday 8AM - 2PM

WIC Program (Plaza del Castillo)

Tres Puentes Community Health Center:

Closed

Hours of Operation

Hours of Operation
Horario



Horario Queens

Plaza del Sol Family Health Center

Monday - Friday 7:30AM to 5PM
Saturday 7:30AM to 1PM

WIC Program (104-01 Corona Ave)

Monday - Thursday 8AM - 2PM

Harlem

CitiCARES Community Health Center

Monday - Friday 9AM to 5PM
Saturday Closed

Health Insurance Update

Our Health Information Place is temporarily closed!. You can get enrolled into Health Insurance by calling **718-589-2440 Ext: 4384**. Services are provided by phone.

Census 2020

The Census self-response period is **HERE!** In light of concerns regarding COVID-19, it is more essential than ever to **self-respond** to the Census. Without leaving home, you can take 10 minutes to complete the Census online at **my2020census.gov** or over the phone at **1-844-330-2020**.

If you prefer to fill out a paper questionnaire, all households that haven't responded by early April will receive a **paper questionnaire** in the mail.